DEPARTMENT: Human Services

RECOMMENDED ACTION AND JUSTIFICATION:
It is respectfully requested that your board approve and authorize the chair to sign a contract with Trilogy Integrated Resources LLC for the development and maintenance of Network of Care internet channels for Mariposa County.

BACKGROUND AND HISTORY OF BOARD ACTIONS:
Please see attached memo.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
Please see attached memo.

Financial Impact? ( ) Yes (X) No Current FY Cost: $ Annual Recurring Cost: $
Budgeted in Current FY? ( ) Yes ( ) No ( ) Partially Funded
Amount in Budget: $ Additional Funding Needed: $ 
Source: Internal Transfer Unanticipated Revenue 4/5's vote
Transfer Between Funds 4/5's vote
Contingency 4/5's vote
( ) General ( ) Other

CLERK'S USE ONLY:
Res. No. 334 Ord. No. _____
Vote - Ayes: 5 Noes: ______
Absent: ______
Approved ( ) Minute Order Attached ( ) No Action Necessary

The foregoing instrument is a correct copy of the original on file in this office.

Approved: MARGIE WILLIAMS, Clerk of the Board
County of Mariposa, State of California

By: Deputy

COUNTY ADMINISTRATIVE OFFICER:
☑ Requested Action Recommended
☐ No Opinion

Comments:

CAO: 

Revised Dec. 2002
July 22, 2008

TO: Members, Board of Supervisors
Rick Benson, CAO

FROM: James Rydingsword, Director

RE: Contract with Trilogy for Mariposa County Network of Care

Recommendation
It is respectfully requested that your board approve and authorized the chair to sign a contract with Trilogy Integrated Resources LLC for the development and maintenance of Network of Care internet channels for Mariposa County.

Background/Current Situation

Trilogy Integrated Resources LLC (Trilogy) is a company dedicated to improving information and communication in the health and social service fields at the community level. Trilogy works primarily with state and county governments and other local human service entities to establish one-stop information places, centered on highly interactive, community-based Web sites. Trilogy's efforts in creating these "virtual communities" ultimately focus on two things:

- Arming consumers and their families with access to comprehensive information, advocacy and other resources to empower them to make the best, most informed decisions possible regarding needed care in their lives.
- Enabling the service delivery community - public and private - to better deal with the problems of fragmentation through the use of extremely effective tools. These tools better coordinate their efforts to get the right service to the right person at the right time.

To accomplish the delivery of information Trilogy has developed the Network of Care (NOC). The NOC consists of eight different web sites called "Channels" through which consumers can access local, state and national information regarding their area of interest. These eight channels are:

- Aging and Disabilities
- Children and Families
- Developmental Disabilities
- Domestic Violence
- Mental Health
- Kids
- Public Health
- Probation
These channels will be developed to reflect local information and will contain resources and links to other web sites that the industry and departments feel are pertinent to consumer. The channel for Mental Health was developed several years ago by the state, at their expense, to show counties what is available. This channel has now been updated and can be accessed at http://mariposa.networkofcare.org. This is an example of what will be developed for the other seven channels for our county.

The Human Services Department entered into negotiations with Trilogy to expand the number of channels available for Human Services programs from one channel to four channels. In addition to Behavioral Health the Human Services Department was interested in expanding with a Children and Families channel, an Aging and Disabilities channel, and a Developmental Disabilities channel because these channels are most closely aligned to the programs that the Department provides in the community.

Once the Department made a decision to increase to four channels, Trilogy offered to add the additional four channels at no additional cost to Mariposa County. That offer will allow Mariposa County to expand Network of Care to other Departments and community agencies at no additional costs. So, our request to the Board today is to authorize the Department to enter into an agreement with Trilogy for all eight channels of Network of Care for the costs that will be incurred by the Human Services Department. The additional four channels will then be made available to Probation, Public Health, First Five, and Mountain Crisis Service. The Department will work with them to develop and maintain those additional channels. The Department will also be working with the existing Community Link service provided through Mariposa Safe Families to integrate their services and Network of Care.

Promotion of Network of Care will be made, in part, through word of mouth, the new County web site, at local community meetings, through the Chamber of Commerce, and through the creation of a Mariposa County Network of Care mouse pads that can be distributed through various means, such as, the Mariposa County Fair this year. The Mariposa County Mental Health Board has agreed to coordinate a fair booth with various community service providers this year.

Financial
The one time development fee of $15,000 for all eight channels will be charged to the outreach and engagement portion of the Mental Health Services Act, fund 410. The one time set-up fee was originally budgeted for fiscal year 2007/2008, however the contract was not received in time, therefore, the September budget adjustments will reflect a redistribution of previously budgeted appropriations to fund this one time fee. The annual maintenance fees, totaling $17,280 have been budgeted and will be charged in FY08/09 as follows:

- Public Authority fund 411 $4,320 for Aging & Disabilities channel
- Mental Health Services Act fund 410 $4,320 for Kids channel
- Behavioral Health 001-0402 - $4,320 for Mental Health channel
- Social Services 001-0501 - $2,160 for one half of Children & Families channel
- Employment & Community Services 001-0528 - $2,160 for one half of Children & Families channel.

The remaining four channels are no charge for the first year. The budget units mentioned above do not require any local general fund.