RESOLUTION - ACTION REQUESTED 2014-372

MEETING: July 22, 2014

TO: The Board of Supervisors

FROM: Chevon Kothari, Human Services Director

RE: Permission to Promote an Employee into the System Support Analyst Position

RECOMMENDATION AND JUSTIFICATION:

Authorize the Human Services Department to Promote an Employee into a Vacant System Support Analyst position in the Behavioral Health Department, Effective August 1, 2014.

Behavioral Health does not currently have a dedicated staff person to support clinical and case management staff in Behavioral Health with the use of the Management Information System, Anasazi. Additionally, the Department has not had all the staff capability necessary to run essential data reports that will assist in efforts to make data-informed decisions.

This position differs from the Social Services System Support Analyst (SSA) in that there are two very different complicated systems. In Social Services, there are multiple software systems that house Child Welfare and Adult Protective Services for case load management and Eligibility for benefits processing. In Behavioral Health there is the Anasazi/Cerner system that houses electronic health records and the billing system for MediCal, two extremely different environments and different required skill sets.

This new SSA will also be instrumental in guiding new “Meaningful Use” legislation regarding client access to their personal health record. This person will also be responsible for ensuring that the Anasazi system has the latest software updates from Cerner loaded into the system in a timely manner and will interact with clinical staff regarding the changes to the system from the updates. With the Affordable Care Act in place there are constant changes. These duties have fallen to other staff since the passing of the person that previously was responsible. This request will again put those tasks back with the SSA and relieve staff to return to their normally assigned duties.

This position is fully funded and no budget adjustments are necessary. There is no impact to the County General Fund.
BACKGROUND AND HISTORY OF BOARD ACTIONS:
Per current policy, the Board of Supervisors have approved the filling of vacant positions.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
If this position is not filled and remains vacant, employees’ Information Technology needs will not be served in a timely manner.

FINANCIAL IMPACT:
This is a vacant and fully funded position in the fiscal year 14/15 year budget.

CAO RECOMMENDATION
Requested Action Recommended

[Signature]
Rick Benson, County Administrative Officer

RESULT: ADOPTED BY CONSENT VOTE [UNANIMOUS]
MOVER: Lee Stetson, District I Supervisor
SECONDER: John Carrier, District V Supervisor
AYES: Stetson, Jones, Bibby, Cann, Carrier