RESOLUTION - ACTION REQUESTED 2014-519

MEETING: October 7, 2014

TO: The Board of Supervisors

FROM: Becky Crafts, Assessor-Recorder

RE: Approve Amendments to the Assessment/Recording Office Manager; Set the Salary Range

RECOMMENDATION AND JUSTIFICATION:

Approve Amendments to the Assessment/Recording Office Manager Job Description and Increase the Monthly Salary to $3,354.53-$4,077.59 Effective October 1, 2014.

The proposed amendments to the Assessment/Recording Office Manager outline additional examples of essential functions that the incumbent performs, especially those functions that are performed on the recording side of the office. These added examples provide a better sense of those essential duties that this particular position is responsible for within the department. After additional consultation with Human Resources staff, it has been determined that the job description should be amended to recognize these essential functions of this position.

During Fiscal Year 2012-2013, a request was made to increase the salary for the Office Manager position. This issue was deferred to Human Resources (HR) for further consideration and HR requested that the incumbent follow the process for reclassification requests. After the process was completed, HR recommended to the Board that the reclass request be denied because it was not warranted as it appeared that the department was requesting an equity adjustment for the Office Manager. In their Board item, HR stated that “with the impending compensation study, the potential for an equity adjustment may be addressed at that time.” The Board denied the reclass request and agreed with HR’s position. During Final Budget deliberations for Fiscal Year 2014-2015, the request for a salary adjustment was again brought to the Board’s attention. This is because the recently completed compensation study recommended that the Office Manager salary be adjusted upwardly. The proposed increase was placed on the “white board” but the Board did not include it in the Final Budget. This item is for the Board to reconsider the request that was made during 2014-2015 Final Budget deliberations. HR has been consulted on the salary increase and concurs with the monthly salary as proposed.

The proposed salary increase represents an approximate 6.5% increase. It should be noted that the compensation study recommends that the Office Manager salary be increased 15.53%. The proposed increase represents an estimated $2,300 increase this fiscal year. There are sufficient salary savings in the Assessor/Recorder budget to offset this increase in salary.
BACKGROUND AND HISTORY OF BOARD ACTIONS:
When justified, the Board has approved amended job descriptions and salary adjustments.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
A negative action would result in a job description that will not accurately reflect the current duties and requirements of the Assessment/Recording Office Manager as well as a salary that is not commensurate with the assigned responsibilities of the position

FINANCIAL IMPACT:
There are sufficient salary savings to offset the increase in cost for this position for this Fiscal Year.

ATTACHMENTS:
Assessment Recording Office Manager job descr. ADDS (DOC)

CAO RECOMMENDATION
Requested Action Recommended

Mary Hodson
Mary Hodson, Interim CAO 10/1/2014

RESULT: ADOPTED [UNANIMOUS]
MOVER: Merlin Jones, District II Supervisor
SECONDER: Lee Stetson, District I Supervisor
AYES: Stetson, Jones, Bibby, Cann, Carrier
COUNTY OF MARIPOSA

ASSESSMENT/RECORDING OFFICE MANAGER

DEFINITION
To plan, organize and supervise clerical operations and staff involved in recording and maintaining legal documents, including vital statistics, and the preparation of assessment rolls, master property records and personal property records; to perform responsible duties involved in the preparation and maintenance of the assessment roll and the recording of legal documents; to assist with budget development and tracking; and to perform related duties and responsibilities as required.

SUPERVISION RECEIVED AND EXERCISED
Receives direction from the County Assessor-Recorder or Assistant Assessor-Recorder.

Exercises general supervision over Assessor-Recorder clerical classifications.

EXAMPLES OF ESSENTIAL FUNCTIONS
Plans, organizes, assigns and reviews the work of clerical support staff.

Interviews, recommends the selection of and provides for the training and development of assigned staff; reviews and evaluates employee performance; counsels employees regarding work issues; recommends disciplinary action as appropriate.

Reviews worksheets, records, reports and data entry completed by subordinates to ensure accuracy.

Plans, develops and implements office procedures and processes in conjunction with professional and managerial staff.

Interprets and applies legislative and administrative laws, codes and regulations to daily operations; keeps apprised of current codes and regulations affecting the functions and operations of the Assessor/Recorder’s Office.

Develops, implements and monitors systems and procedures to ensure they meet departmental needs and to assist in maintaining effectiveness of staff operations.

Assists in the preparation of department budgets; monitors and evaluates expenditures; processes accounts receivable and payable; maintains related records and reports.

Supervises the development and maintenance of department files and record-keeping systems.

Communicates with other County administrators, department heads, officials, staff of other agencies, and the general public as appropriate to obtain and relay information and coordinate activities.
Supervises and participates in the recording, indexing and maintenance of legal documents, including vital statistics.

Examines documents to determine if documents are legally entitled to be recorded in accordance with laws governing public recording.

Prepares daily tabulations of recording fees collected and transfers fees to the County Treasurer.

Oversees the development of information and preparation of reports of Recorder’s Office activities.

Participates in the preparation and maintenance of assessment rolls, master property records and personal property records, performing such duties as calculating property values, processing exemptions, processing deeds and combining / splitting properties for valuation purposes, preparing and sending various notices to taxpayers, etc.

Supervises and participates in the registering of birth, death and marriage licenses.

Assists in developing and maintaining systems and procedures for manual and electronic data processing.

Assists with the implementation and modification of specialized recording computer programs.

Investigates computer program problems and recommends solutions: assist vendor with diagnostic routines to determine the cause of equipment program problems.

Provides technical guidance to staff in the use of software systems and related programs.

Prepares analytical, statistical and narrative reports and correspondence as required.

Represents the County Recorder at meetings and other functions as directed.

Attends training, meetings, and workshops as directed to enhance job knowledge and skills.

Performs general administrative, clerical and bookkeeping work as required, including but not limited to preparing reports and correspondence, copying and filing documents, entering and retrieving computer data, reviewing and processing mail, sending and receiving faxes, answering the telephone, scheduling meetings and appointments, ordering supplies, etc.

**EMPLOYMENT STANDARDS**

**Knowledge of:**

All pertinent federal, state and county laws, codes, regulations and standards.

County and department policies and procedures.
Basic principles and methods of administration, personnel management, fiscal and data processing management.

Principles and practices of employee training, supervision and performance evaluation.

Standard office administration and clerical practices and procedures.

Modern office procedures, practices and technology, including the use of computers for word and data processing and other applications related to appraising and recording.

Basic budget preparation and financial record-keeping.

Business arithmetic and bookkeeping.

Assessment recording / reporting requirements and procedures.

Legal instruments that affect property ownership.

Laws, codes and regulations pertaining to vital statistics and recording requirements.

English usage, spelling, grammar and punctuation.

Safe work practices.

**Ability to:**
Understand, interpret, apply and enforce pertinent federal, state and local laws, codes, rules and regulations, and County and department policies and procedures.

Plan, organize, train and supervise the work of others.

Develop and implement policies, procedures and work standards for assigned areas of responsibility.

Analyze office operations and technical problems, evaluate alternatives and recommend solutions.

Perform difficult and complex statistical and functional work involving the use of considerable judgment, speed and accuracy.

Effectively coordinate and perform work to meet established deadlines.

Understand and execute complex oral and written instructions.
Exercise sound, independent judgment within general policy guidelines.

Type or word process accurately at speeds necessary for successful job performance.

Use computers effectively for word and data processing.

Gather and compile department-specific information from a variety of sources.

Prepare accurate document, records and reports in a timely manner.

Develop and maintain effective record-keeping systems.

Establish and maintain effective working relationships with those contacted in the course of work.

Provide professional, courteous customer service at all times.

Communicate effectively both orally and in writing.

Perform required arithmetical calculations with accuracy.

**TYPICAL WORKING CONDITIONS**
Work is performed in a normal office environment.

**TYPICAL PHYSICAL REQUIREMENTS**
Requires the mobility to work in an office environment. Requires the ability to sit at desk for long periods of time and intermittently walk, stand, stoop, kneel, crouch and reach while performing office duties; use hands to finger, handle or feel objects, tools or controls; lift and/or move light weights. Must be able to maintain effective audio-visual discrimination and perception needed for making observations, communicating with others, reading and writing, and operating office equipment. Must be able to use a telephone to communicate verbally and a keyboard to communicate through written means, to review information and enter/retrieve data, to see and read characters on a computer screen.

**MINIMUM QUALIFICATIONS**
*Experience:*
Five years of increasingly responsible clerical and/or technical experience equivalent to working with appraisal, assessment, property, and/or legal records, including assignments requiring a working proficiency in the use of a computer using spreadsheet and data based software, extensive public contact, and preferably including some lead or supervisory responsibilities.
Education:
High school diploma or GED equivalent; college-level coursework in administration, supervision and/or technical subjects related to assessment and appraising is desirable.

Additional Requirements:
Possession of a valid California driver’s license. Under certain circumstances, the Human Resources Director may accept a valid driver’s license from another state if applicant acknowledges his/her intent to acquire a California driver’s license within three months by signing an acknowledgement form.

This class specification lists the major duties and requirements of the job and is not all-inclusive. Incumbents may be expected to perform job-related duties other than those contained in this document.

Creation Date: 04/04 (B/S 04-171)
Amended: 08/05 (B/S 05-407); 11/05 (B/S 05-538)
Revision Date: 02/06 (B/S Res. 06-73); 05/07 (B/S Res. 07-198); 03/14 (B/S Res. 14-125); 10/14 (B/S Res. 14-519)