RESOLUTION - ACTION REQUESTED 2017-233

MEETING: April 25, 2017

TO: The Board of Supervisors

FROM: Chevon Kothari, Human Services Director

RE: Rural Health Telecom Contract

RECOMMENDATION AND JUSTIFICATION:
Approve a Three Year Agreement with TeleQuality Communications, Inc. for the provision of discounted T1 computer connection for the Coulterville office; and authorize the Board of Supervisors Chair to sign the agreement.

This 3mps T1 connection will allow the Department to use computer technology at a much greater capacity than what is in place today. Previously the Department used HughesNet to access the internet at a cost of $114.00 per month. This connection did not have the bandwidth to allow staff to use the Anasazi or C-IV computer systems via the Internet at a functional level.

The Department had a T1 connection several years ago that was very costly and seldom used because the systems were still server based applications. With the introduction of Internet based systems it is anticipated that staff and clients in the Coulterville area will be able to access services without added transportation costs and at a greater convenience.

The grant funds will provide a subsidy to TeleQuality Communications such that the Department’s monthly costs for three years will be a maximum of $816.80, a reduction of $18.20 from the prior agreement. The actual costs after the grant subsidy average approximately $250 per month in the FY16/17 year to date. We anticipate a continued increase in staff productivity and convenience to our north county clients.

BACKGROUND AND HISTORY OF BOARD ACTIONS:
The Department has an existing agreement with TeleQuality Communications, approved by Board of Supervisors through Resolution No. 2014-58 on February 11, 2014.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
If this amendment is not approved, use of the Anasazi mental health computer system and C-IV eligibility system will not be possible, thus keeping services in the
Coulterville area at a minimal level.

**FINANCIAL IMPACT:**
This item was anticipated and budgeted in the Human Services Behavioral Health 16/17 and 17/18 001-0402 budgets.

**ATTACHMENTS:**
TeleQuality Agreement - Wcsignatures (PDF)

**CAO RECOMMENDATION**
Requested Action Recommended

_Dallin Kimble_
Dallin Kimble, Interim CAO  4/18/2017

**RESULT:**  ADOPTED BY CONSENT VOTE [UNANIMOUS]
**MOVER:**  Merlin Jones, District II Supervisor
**SECONDER:**  Kevin Cann, District IV Supervisor
**AYES:**  Smallcombe, Jones, Long, Cann, Menetrey