RESOLUTION - ACTION REQUESTED 2017-293

MEETING: May 16, 2017

TO: The Board of Supervisors

FROM: Chevon Kothari, Human Services Director

RE: Crisis Support Svcs. of Alameda Co. Contract for After Hours Telephone Crisis Response

RECOMMENDATION AND JUSTIFICATION:
Approve an Agreement with Crisis Support Services of Alameda County for after hours Telephone Crisis Intervention and Counseling in an amount not to exceed $23,365; and Authorize the Board of Supervisors Chair and the Human Services Director to Sign the Agreement.

This County does not operate an after-hours and weekend phone service and therefore contracts for such services. This contract will provide cost-effective after hours telephone crisis response to all residents of Mariposa County. This service allows persons in crisis to speak with a counselor trained to de-escalate the situation, thus avoiding the need for 24-hour inpatient hospitalization.

Crisis Support Services of Alameda County operates a 24 hour crisis line and currently provides this service to the County for after hours and weekend crisis calls. This service allows our clients to call for help or assistance whenever it is needed. This is a vital service for keeping our community and clients safe. This service is used whenever the Behavioral Health office is closed.

BACKGROUND AND HISTORY OF BOARD ACTIONS:
The department has utilized the services of this provider for several years. The previous contract was approved by the Board on September 13, 2016, by resolution 2016-470.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
If this contract is not approved, the costs to serve clients 24 hours a day in crisis will increase, and public safety may be adversely affected.

FINANCIAL IMPACT:
This contract will continue to be paid within the Behavior Health and Mental Health Services Act budgets and is incorporated in the FY17/18 budget. The cost for this service is $1,947.00 per month. There is no impact to the General Fund.

ATTACHMENTS:
Crisis Support of Alameda County - Wecsignatures (PDF)
CAO RECOMMENDATION
Requested Action Recommended

Dallin Kimble
Dallin Kimble, Interim CAO  5/11/2017

RESULT:  ADOPTED BY CONSENT VOTE [UNANIMOUS]
MOVER:  Merlin Jones, District II Supervisor
SECONDER:  Kevin Cann, District IV Supervisor
AYES: Smallcombe, Jones, Long, Cann, Menetrey