RESOLUTION - ACTION REQUESTED 2018-233

MEETING: May 22, 2018

TO: The Board of Supervisors

FROM: Chevon Kothari, Human Services Director

RE: Rural Health Telecom Contract

RECOMMENDATION AND JUSTIFICATION:
Approve a Three Year Agreement with TeleQuality Communications, Inc. for the provision of a discounted point to point computer connection and direct internet access backup for the Coulterville office; and authorize the Board of Supervisors Chair to sign the agreement.

The NxT1_6Mbps connection represents an upgraded connection at the Coulterville office and will allow the Department to use computer technology at a much greater capacity for services such as Telepsychiatry, Anasazi, C-IV, etc.

The Department had a T1 connection several years ago that was very costly and seldom used because the systems were still server based applications. Since the introduction of Internet based systems, staff and clients in the Coulterville area have obtained more access to services without added transportation costs and at a greater convenience. Human Services continues to seek opportunities to improve existing infrastructure, resulting in increased efficiency and effectiveness of service delivery.

BACKGROUND AND HISTORY OF BOARD ACTIONS:
The Department has an existing agreement with TeleQuality Communications, approved by Board of Supervisors through Resolution No. 2017-233 on April 25, 2017.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
If this amendment is not approved, use of the Anasazi mental health computer system and C-IV eligibility system will not be possible, thus keeping services in the Coulterville area at a minimal level.

FINANCIAL IMPACT:
This item was anticipated and budgeted in the Human Services Behavioral Health 17/18 and 18/19 Budgets.

ATTACHMENTS:
TeleQuality Agreement - Wcsignature (PDF)
Resolution - Action Requested 2018-233

RESULT: ADOPTED BY CONSENT VOTE [UNANIMOUS]
MOVER: Merlin Jones, District II Supervisor
SECONDER: Miles Menetrey, District V Supervisor
AYES: Rosemarie Smallcombe, Merlin Jones, Marshall Long, Miles Menetrey
EXCUSED: Kevin Cann