RESOLUTION - ACTION REQUESTED 2019-520

MEETING: September 10, 2019

TO: The Board of Supervisors

FROM: Doug Binnewies, Sheriff-Coroner-Public Administrator

RE: Approve Contract for Services with Tyler Technologies, Inc.

RECOMMENDATION AND JUSTIFICATION:
Approve an Agreement with Tyler Technologies, Inc. to allow the Mariposa County Sheriff's Office to purchase a new civil software program SoftCode; and Authorize the Board of Supervisors Chair to sign the Agreement.

The Sheriff's Office Civil Division has been using Sirron Software since 2009. Sirron is leaving the civil software arena in the near future. A quality civil software program is crucial to the Sheriff's Office Civil Division to perform their duties.

SoftCode by Tyler Technologies is the recognized leader in civil software in the state of California. SoftCode enables office personnel to track court case documents and data. It also records service and payment activity, reconcile financial data, creates correspondence and produces detailed reports for all activities.

SoftCode will maximize the Sheriff's Office ability to complete civil processes quickly and accurately. The yearly maintenance and tech support costs are lower than our current contract.

The Civil Division will need to move to a new software in less than 2 years regardless if we chose to not purchase SoftCode. There are limited software systems available for the civil process.

BACKGROUND AND HISTORY OF BOARD ACTIONS:
The Board has supported proactive advancements in technology for increased public service to Mariposa County and the community.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
If the Board does not support this item, the Sheriff's Office will continue to proceed with civil processes and continue to search for a new vendor.

FINANCIAL IMPACT:
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Of the $62,366 cost, $28,945 will be paid out of the Sheriff's Office Civil fund line and the remaining $33,421 will be paid from the Sheriff's RCCP line. After first year, there is an annual maintenance and support fee of $4,187 that will be paid out of the Sheriffs Civil line.

ATTACHMENTS:
Budget Action Form Civil Software  (PDF)
Tyler Technologies SoftCode Contract  (PDF)

RESULT:  ADOPTED BY CONSENT VOTE [UNANIMOUS]
MOVER:  Rosemarie Smallcombe, District I Supervisor
SECONDER:  Merlin Jones, District II Supervisor
AYES:  Rosemarie Smallcombe, Merlin Jones, Marshall Long
EXCUSED:  Kevin Cann, Miles Menetrey