RESOLUTION - ACTION REQUESTED 2012-312

MEETING: June 19, 2012

TO: The Board of Supervisors

FROM: Pete Judy, Chief Probation Officer

RE: Approve Contract with CaseloadPRO, L.P.

RECOMMENDATION AND JUSTIFICATION:

Approve the Contract with CaseloadPRO, L.P., to provide a Full Featured Case Management System for the Mariposa County Probation Department as Recommended by the Community Corrections Partnership (CCP) in the Amount not to Exceed Thirty Eight Thousand Four Hundred Forty Five Dollars ($38,445); and Authorize the Board of Supervisors Chair and the Chief Probation Officer to Sign the Contract.

AB 109 requires our local justice system to track specific data and outcome measures that the current probation department case management system does not do. The probation department has spent several months researching and testing case management systems currently used by agencies across the country. CaseloadPro was deemed the best solution both in a product that meets the demands of the AB 109 population and in company's ability to do at very competitive pricing.

The President and Co-Founder of CaseloadPRO has been developing software for dozens of California County Probation Departments since 1996. In 2008, he created what is now CaseloadPRO. CaseloadPRO is designed and developed for probation departments (including Merced County) using the latest technological advancements. CaseloadPRO is a hosted application and therefore does not require software or hardware. Users access the system through a web browser from any location with internet access. All data is securely hosted, stored and maintained by CaseloadPRO using the highest security standards and practices.

CaseloadPRO has the ability to allow criminal justice partners or service providers "read only" or limited input access to the system when approved by the probation department. This will permit law enforcement access to offender information such as name, photos, date of birth, addresses, and probation conditions. Additionally, service providers can input progress reports and attendance records directly into the system which will immediately alert probation officers of any problems.
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CaseloadPRO also has the ability to keep track of fines, fees and other charges owed by the offender. CaseloadPRO will automatically generate re-occurring invoices, create a payment plan, receive payments, print receipts and other financial reports. CaseloadPRO pulls data out of the system and places it into reports. Auto generating reports saves significant amount of time for an officer and the department.

CaseloadPRO has developed a workflow to handle the unique requirements placed on departments by AB 109 and SB 678. Departments have the ability to properly manage and store their Post Release Community Supervision (PRCS) and Mandatory Supervision Offenders (PC 1170). Alerts and notifications ensure PRCS and PC 1170 offenders do not fall through the cracks. Additionally, CaseloadPRO automatically generates the statistics and data needed to complete state mandated reports.

This contract covers the one time costs associated with transferring data currently stored in its case management system to CaseloadPro as well training and customized reports that will assist in our local AB 109 tracking and planning efforts. The ongoing Monthly Subscription costs of $800 are offset by funds already in the Probation budget for its current annual cost associated with its current case management system.

BACKGROUND AND HISTORY OF BOARD ACTIONS:

On April 4, 2011, the Public Safety Realignment Act (AB 109) was signed into law to address overcrowding in California prisons and assist in alleviating the State’s financial crisis. AB109 transfers responsibility for supervising lower level inmates and parolees from the California Department of Corrections and Rehabilitation to county supervision. Additionally, the bill realigned numerous responsibilities concerning adult felony offenders to the counties, including: specifying local jail time and mandatory probation supervision for certain offenders previously eligible for a commitment to state prison. Implementation of the Public Safety Realignment Act was effective October 1, 2011.

AB109 mandates that each County establish a local planning and oversight committee identified as the Community Corrections Partnership (CCP), chaired by the Chief Probation Officer. On November 11, 2011, the Board approved the Mariposa County CCP Public Safety Realignment Plan.

AB109 requires Probation departments to collect data and measure outcomes of the realigned population as well as the effectiveness of community based organizations and programs implemented with AB 109 funding. One time funding of One Hundred Thousand Dollars ($100,000) was allocated to the county for implementation planning and data tracking. A portion of that funding has been approved by the CCP to fund CaseloadPRO.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:
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Alternatives: The Board could direct the CCP to look at alternative ways to collect data and measure outcomes.

Consequences: Probation officers and criminal justice partners would be less efficient and effective in supervising offenders.

FISCAL IMPACT:
One time fees for setup, reports, customization, data conversion, and training to be paid out of the AB 109/CCP Planning Fund. Monthly subscription fees included in the 2012-2013 Probation budget. Current case management system (New Dawn) annual contract to be terminated, freeing funds for this annual contract.

ATTACHMENTS:
CaseloadPRO - Notable Clients (PDF)
CaseloadPRO Recurring Customer Order (DOCX)
CaseloadPRO One Time Customer Order (DOCX)
CaseloadPRO Exhibit--A-Support-Terms (DOCX)
CaseloadPRO MSSA (DOCX)

CAO RECOMMENDATION
Requested Action Recommended

RESULT: ADOPTED BY CONSENT VOTE [UNANIMOUS]
MOVER: Jim Allen, District V Supervisor
SECONDER: Kevin Cann, District IV Supervisor
AYES: Stetson, Turpin, Bibby, Cann, Allen